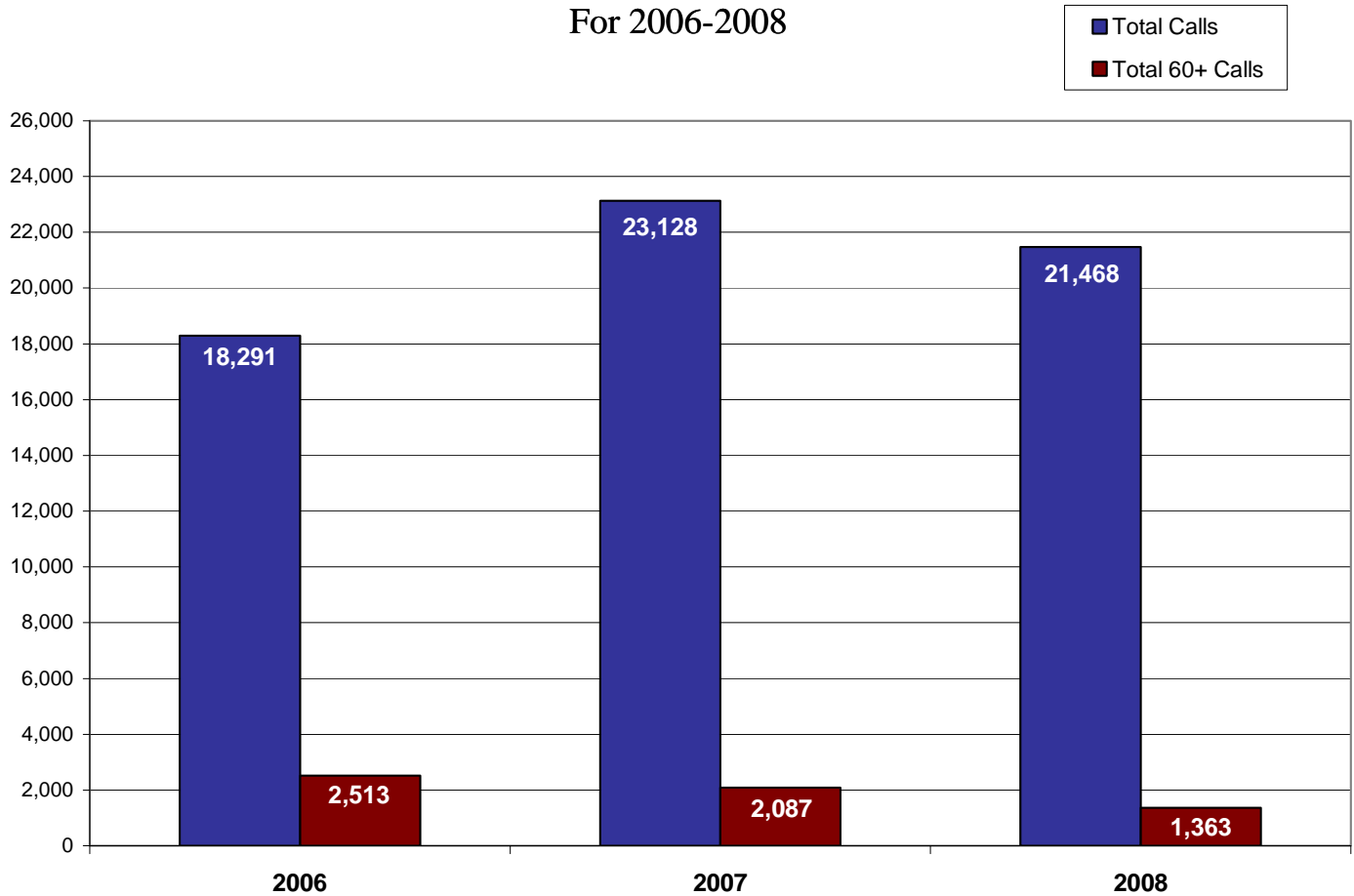


Total Calls Received in Northeast Tarrant County January 1-December 31 For 2006-2008



Total calls increased **26.4%** from 2006-2007 and decreased **-7.2%** from 2007-2008

60+ calls decreased **-17.0%** from 2006-2007 and **-34.7%** from 2007-2008

Increases/decreases in the number of calls received from one period to the next do not necessarily reflect a change in the number of people in our community that need assistance. Media coverage, public relations efforts, weather and other factors may impact the number of calls handled.

Northeast All Callers: Top 10 Requested Needs		
	Jan - Dec 2008	% of Total 2008 Needs Requested
Electric Bill Payment Assistance	3,010	11.08%
Rent Payment Assistance	2,031	7.47%
Food Pantries	1,646	6.06%
Food Stamps	1,457	5.36%
Medicaid	819	3.01%
Holiday Gifts/Toys	463	1.70%
Housing Authorities	384	1.41%
Water Bill Payment Assistance	373	1.37%
Dental Care	295	1.09%
Homeless Shelter	261	0.96%
Total Top 10 Needs Requested:	10,739	39.52%
Total Needs Requested:	27,171	

Northeast Callers 60+: Top 10 Requested Needs		
	Jan - Dec 2008	% of Total 2008 Needs Requested
Electric Bill Payment Assistance	218	11.78%
Benefits Assistance	84	4.54%
Rent Payment Assistance	67	3.62%
Food Pantries	61	3.30%
Case/Care Management	52	2.81%
Disability Related Transportation	46	2.49%
Food Stamps	45	2.43%
Dental Care	39	2.11%
Medical Transportation	34	1.84%
Gas Bill Payment Assistance	34	1.84%
Total Top 10 Needs Requested:	680	36.74%
Total Needs Requested:	1,851	

Northeast Tarrant County 2-1-1 Calls: Top 10 Zip Codes						
	Jan - Dec 2006	% of Total All 2006 Zip Codes	Jan - Dec 2007	% of Total All 2007 Zip Codes	Jan - Dec 2008	% of Total All 2008 Zip Codes
76180: North Richland Hills	2,668	14.6%	3,253	14.1%	2,956	13.8%
76040: Euless	2,005	11.0%	2,635	11.4%	2,770	12.9%
76117: Haltom City	2,251	12.3%	2,723	11.8%	2,638	12.3%
76053: Hurst	1,871	10.2%	2,379	10.3%	2,264	10.5%
76137: Haltom City	1,908	10.4%	2,355	10.2%	2,106	9.8%
76248: Keller	960	5.2%	1,547	6.7%	1,556	7.2%
76039: Euless	1,375	7.5%	1,697	7.3%	1,420	6.6%
76021: Bedford	1,390	7.6%	1,745	7.5%	1,390	6.5%
76148: Watauga	921	5.0%	1,043	4.5%	1,065	5.0%
76051: Grapevine	791	4.3%	1,016	4.4%	892	4.2%
Total Top 10 Zip Codes:	16,140	88.2%	20,393	88.2%	19,057	88.8%
Total All Zip Codes:	18,291		23,128		21,468	

Northeast Tarrant County 2-1-1 Calls 60+: Top 10 Zip Codes						
	Jan - Dec 2006	% of Total All 2006 Zip Codes	Jan - Dec 2007	% of Total All 2007 Zip Codes	Jan - Dec 2008	% of Total All 2008 Zip Codes
76180: North Richland Hills	381	15.2%	311	14.9%	224	16.4%
76117: Haltom City	357	14.2%	263	12.6%	194	14.2%
76053: Hurst	201	8.0%	241	11.5%	143	10.5%
76137: Haltom City	264	10.5%	149	7.1%	110	8.1%
76248: Keller	145	5.8%	147	7.0%	110	8.1%
76040: Euless	280	11.1%	133	6.4%	103	7.6%
76039: Euless	152	6.0%	147	7.0%	88	6.5%
76021: Bedford	155	6.2%	185	8.9%	83	6.1%
76148: Watauga	-	-	93	4.5%	71	5.2%
76118: Richland Hills	116	4.6%	-	-	59	4.3%
76051: Grapevine	118	4.7%	105	5.0%	-	-
Total Top 10 Zip Codes:	2,169	86.3%	1,774	85.0%	1,185	86.9%
Total All Zip Codes:	2,513		2,087		1,363	