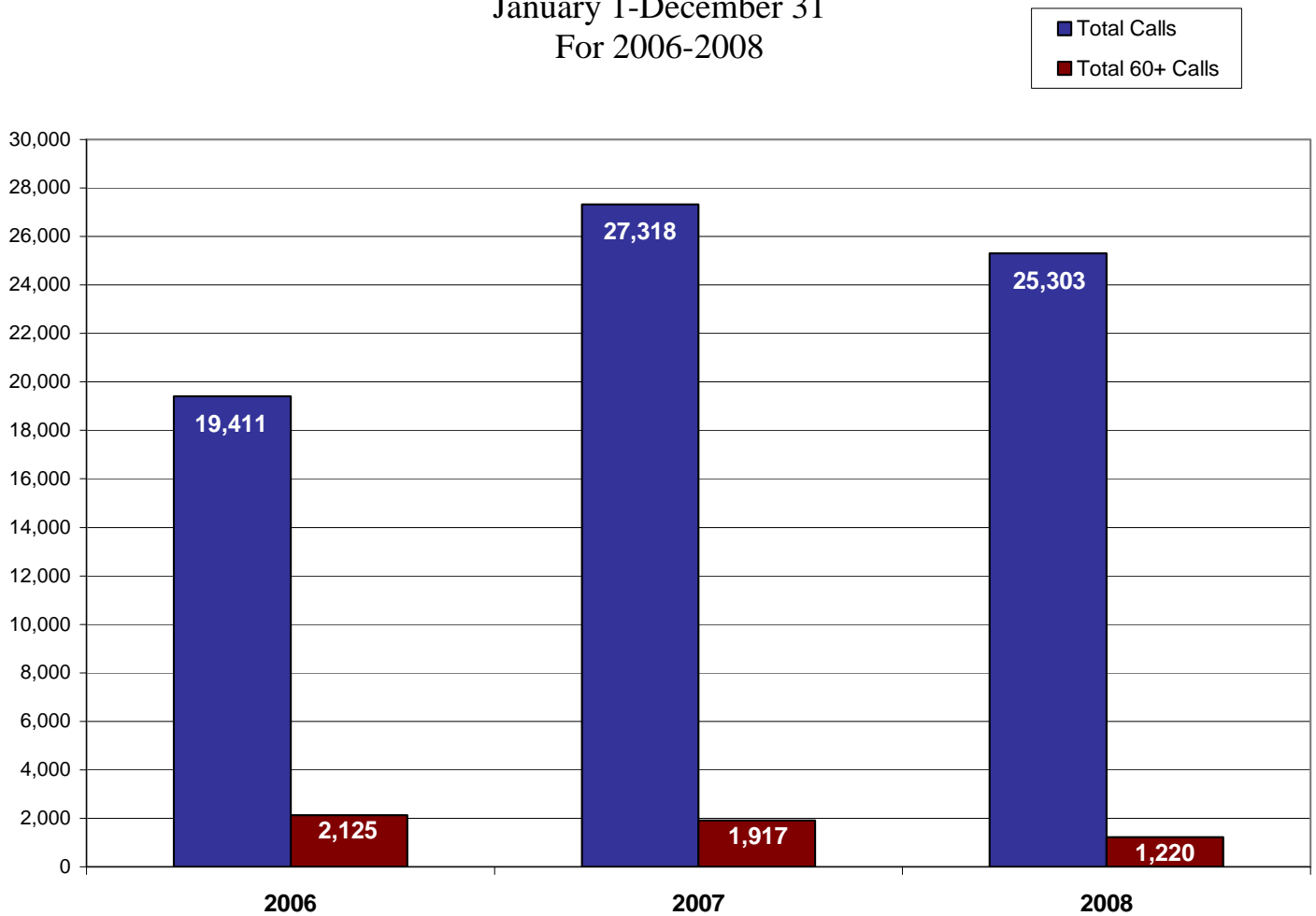


Total Calls Received in Arlington
January 1-December 31
For 2006-2008



Total calls increased **40.7%** from 2006-2007 and decreased **-7.4%** from 2007-2008

60+ calls decreased **-9.8%** from 2006-2007 and **-36.4%** from 2007-2008

Increases/decreases in the number of calls received from one period to the next does not necessarily reflect a change in the number of people in our community that need assistance. Media coverage, public relations efforts, weather and other factors may impact the number of calls handled.

Arlington All Callers: Top 10 Requested Needs		
	Jan - Dec 2008	% of Total 2008 Needs Requested
Electric Bill Payment Assistance	3,221	10.48%
Rent Payment Assistance	1,994	6.49%
Food Stamps	1,584	5.15%
Food Pantries	1,247	4.06%
Medicaid	589	1.92%
Holiday Gifts/Toys	546	1.78%
Housing Authorities	478	1.55%
Free School Supplies	423	1.38%
Homeless Shelter	346	1.13%
Federal Income Tax Assistance	309	1.01%
Total Top 10 Needs Requested:	10,737	34.93%
Total Needs Requested:	30,740	

Arlington Callers 60+: Top 10 Requested Needs		
	Jan - Dec 2008	% of Total 2008 Needs Requested
Electric Bill Payment Assistance	221	15.71%
Benefits Assistance	88	6.25%
Federal Income Tax Assistance	48	3.41%
Case/Care Management	48	3.41%
Food Pantries	43	3.06%
Food Stamps	35	2.49%
Dental Care	34	2.42%
Medicaid	32	2.27%
Rent Payment Assistance	32	2.27%
Disability Related Transportation	30	2.13%
Total Top 10 Needs Requested:	611	43.43%
Total Needs Requested:	1,407	

Arlington All Callers: Top 10 Zip Codes						
	Jan - Dec 2006	% of Total All 2006 Zip Codes	Jan - Dec 2007	% of Total All 2007 Zip Codes	Jan - Dec 2008	% of Total All 2008 Zip Codes
76010: Central	3,324	17.1%	4,878	17.9%	4,738	18.7%
76011: Northeast	2,111	10.9%	3,166	11.6%	3,045	12.0%
76014: Central	2,031	10.5%	2,600	9.5%	2,378	9.4%
76012: Northwest	1,206	6.2%	1,797	6.6%	1,757	6.9%
76013: Central	1,356	7.0%	1,856	6.8%	1,740	6.9%
76017: Southwest	1,546	8.0%	1,909	7.0%	1,639	6.5%
76063: Mansfield	1,385	7.1%	1,875	6.9%	1,618	6.4%
76006: Northeast	1,322	6.8%	1,836	6.7%	1,614	6.4%
76001: Southwest	976	5.0%	1,477	5.4%	1,207	4.8%
76018: Southeast	857	4.4%	1,157	4.2%	1,069	4.2%
Total Top 10 Zip Codes:	16,114	83.0%	22,551	82.5%	20,805	82.2%
Total All Zip Codes:	19,411		27,318		25,303	

Arlington Callers 60+: Top 10 Zip Codes						
	Jan - Dec 2006	% of Total All 2006 Zip Codes	Jan - Dec 2007	% of Total All 2007 Zip Codes	Jan - Dec 2008	% of Total All 2008 Zip Codes
76010: Central	386	18.2%	296	15.4%	192	15.7%
76011: Northeast	244	11.5%	210	11.0%	140	11.5%
76017: Southwest	227	10.7%	170	8.9%	125	10.2%
76013: Central	191	9.0%	159	8.3%	118	9.7%
76014: Central	178	8.4%	150	7.8%	115	9.4%
76063: Mansfield	209	9.8%	127	6.6%	84	6.9%
76012: Northwest	151	7.1%	168	8.8%	77	6.3%
76016: Dalworthington Gardens	161	7.6%	132	6.9%	65	5.3%
76018: Southeast	-	-	96	5.0%	60	4.9%
76015: Central	93	4.4%	89	4.6%	55	4.5%
76006: Northeast	75	3.5%	-	-	-	-
Total Top 10 Zip Codes:	1,840	86.6%	1,597	83.3%	1,031	84.5%
Total All Zip Codes:	2,125		1,917		1,220	